

# Rates

(Effective January 1, 2011)

I-Cubed offers a variety of support options to fit your needs and budget.

We provide the following support and services -

- Windows XP, Vista, and 7 support
- Macintosh OSX desktop support
- Networking - wired and wireless
- Remote & Onsite
- Training

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### ***SUPPORT RATES WITHOUT SUPPORT PLANS* ONSITE SUPPORT**

No-contract support rates start at \$85/hour for the first hour. \*

### **REMOTE SUPPORT**

Contract support rates start at \$65/hour for the first hour. \*\*

- The fine print

\* Onsite support includes travel time within 15 minute radius of Boiling Springs. Rates beyond this can be discussed when you call.

\*\* Remote support requires you to have a working high-speed Internet connection on the supported computer.